



EPISODE RECAP: APRIL 29, 2005
THE APPRENTICE | 9/8 PM THURSDAY | NBC

RECAP:

Craig and Kendra showed us that sometimes the team with the best strategy can win even if it functions poorly as a team. You can still be successful at a task even if you have to work with someone who is difficult or someone with whom you don't get along. The objective is to work well with difficult people.

STEPS:

HERE ARE SOME SKILLS TO HELP YOU WORK WITH PEOPLE THAT YOU MIGHT NOT GET ALONG WITH.

1. KEEP YOUR EYES ON THE GOAL

Focus on what the team needs to do. Find the interest that everybody on the team can rally around and drive towards it.

2. MAKE SURE YOU'RE NOT THE PROBLEM

Speaks to listening. If you find yourself saying the same thing over and over again, and you hear the other person saying the same thing over and over again, chances are you're the problem. You're not listening. Stop talking and prepare to paraphrase.

3. PARAPHRASE

Reflect back to them what you heard them say. You can't fake paraphrasing. If you're doing it right, you must be listening.