



EPISODE RECAP: MAY 22, 2006 THE APPRENTICE | 9/8 PM MONDAY | NBC

Insights on the Apprentice

Last night episode offered us evidence that no matter how smart you are or how good you are as a manager, friendship can really interfere with team function. You had to look no further than watching the woman's team last night to see it.

There are five components to team function:

1. Trust
2. Constructive Conflict
3. Commitment to goals
4. Accountability
5. Attention to results

What we saw it last night with the women's team was a problem with an inability to have constructive conflict, leading to false harmony. Roxanne couldn't state her disagreement with Allie, most likely because she believed her friendship with her would be threatened. Not being able to disagree with her cost them the task.

Another lesson last night was if you're going to go out of your way to gather information, LISTEN to what people have to say! The men's team really listened to the Embassy Suite employees they were interviewing. They took everything they heard and incorporated it into their design. This is precisely why they won. On the woman's team, Allie had an idea that didn't change regardless of what they heard from the employees

The board room last night really displayed how important loyalty is to Trump. He clearly expected different performance from both of the women. He let them go after each other for several minutes. It was just out of control, so he fired both of them.